zepter hotels

HOTEL DIRECTORY

HOTELSKI DIREKTORIJUM

ZEPTER HOTEL BELGRADE - TERAZIJE 10, 11000 BELGRADE
+381 11 3063 800 | WWW.HOTELZEPTER.RS

WELCOME
DOBRODOŠLI

Poštovani gosti,

Dobrodošli u Zepter Hotel Beograd – mesto gde se udobnost, elegancija i posvećenost detaljima spajaju u iskustvo koje nadmašuje očekivanja.

Naš tim je tu da vaš boravak učini prijatnim i bezbrižnim, bilo da ste u Beogradu poslovno ili privatno.

U ovom direktorijumu pronaći ćete sve informacije o hotelskim uslugama, dodatnim pogodnostima i preporukama za otkrivanje grada.

Želimo vam prijatan boravak i mnogo lepih trenutaka.

S poštovanjem,

Menadžment hotela

Dear Guests,

Welcome to Zepter Hotel Belgrade, a place where comfort, elegance, and attention to detail come together to create an experience beyond expectations.

Whether you are visiting Belgrade for business or leisure, our team is here to ensure your stay is relaxing and memorable.

In this directory, you will find all the information about our services, amenities, and suggestions for exploring the city.

We wish you a pleasant stay and many enjoyable moments.

Sincerely,
Hotel Management

zepter hotels

HOTEL UKRATKO
HOTEL IN BRIEF

Zepter Hotel Beograd, smešten u samom srcu grada, predstavlja oazu mira i elegancije u duhu Zepter misije zdravog života.

U prizemlju se nalaze recepcija, SmartLife restoran sa internacionalnim specijalitetima šefa Damira Sertića i Zepresso Aperitiv bar sa pažljivo odabranom kartom pića i vinom za prave poznavaoce.

Hotel raspolaže sa 32 smeštajne jedinice – 5 soba i 27 apartmana, raspoređenih od prvog do šestog sprata.

Zepter konferencijska sala se nalazi na međuspratu, Joy-Me terasa na drugom spratu za prijeme do 80 osoba, te na sedmom spratu SmartLife Fitness centar, biblioteka i Horizont terasa za događaje do 100 gostiju.

Zepter Hotel Belgrade, located in the very heart of the city, is an oasis of elegance and harmony inspired by Zepter's mission of healthy living.

On the ground floor are the Reception, SmartLife Restaurant offering international cuisine by renowned chef Damir Sertić, and the Zepresso Aperitif Bar with a curated selection of drinks and fine wines.

The hotel features 32 accommodation units – 5 rooms and 27 apartments, spread from the first to the sixth floor.

Additional facilities include the Zepter Conference Hall on the mezzanine, the Joy-Me Terrace on the second floor for receptions up to 80 guests, and on the seventh floor, the SmartLife Fitness Center, library, and Horizon Terrace for events hosting up to 100 guests.

DODATNE USLUGE
ADDITIONAL INFO

Dragi gosti,
U nastavku se nalaze usluge koje pruža hotel. Za sve dodatne informacije molimo vas da kontaktirate recepciju.

- Servis pranja i peglanja veša
- Hemijsko čišćenje
- Usluga buđenja
- Usluga nošenja prtljaga
- Usluga čišćenja obuće
- Usluga masaže
- Usluga krojača
- Izbor različitih vrsta jastuka na zahtev
  - Dodatni jastuk, prekrivač ili peškir na zahtev
- Kišobran dostupan na zahtev
- Usluge frizera
- Usluge šminkera i kozmetičara
- Usluge manikira i pedikira
- Rezervacija mesta u restoranima i klubovima
- Usluga šetanja kućnih ljubimaca
- Organizovanje turističkih tura
- Iznajmljivanje bicikala
- Usluga poručivanja cveća

Dear guests,
Below are the services provided by the hotel. For any additional information, please contact the reception.

- Laundry and Ironing Service
- Dry Cleaning Service
- Wake-up Service
- Luggage Handling Service
- Shoe Shine Service
- Professional Massage Available Upon Request
- Tailoring Services
- Pillow Menu Available Upon request
  - Additional Pillow, Duvet or Towel avaialble upon request
- Umbrella Available Upon Request
- Hairdressing Services
- Makeup Artist and Beautician Services
- Manicure and Pedicure services
- Table and Venue Booking Service
- Pet Walking Service
- Organization of Sightseeing Tours
- Bicycle Rental Service
- Flower Delivery Service

zepter hotels

DODATNE USLUGE
ADDITIONAL INFO

- Aerodromski transfer
- Usluga iznajmljivanja vozila
- Taksi usluga
- Dnevna štampa na zahtev
- Korišćenje laptop računara
- Štampanje dokumenata
- Skeniranje dokumenata
- Usluga korišćenja faks uređaja
- Usluga korišćenja Blu-ray uređaja
- Usluga korišćenja iPod uređaja
- Usluga korišćenja MP3 uređaja
- Usluga korišenja punjača za mobilni telefon
- Putnički adapter na zahtev
- Korišćenje biblioteke
- Korišćenje teretane
- Korišćenje sauna i slane sobe
- Zepter konferencijska sala dostupna na zahtev
- Krevetac za bebe dostupan na zahtev
- Stolica za hranjenje dostupna na zahtev
- Poštanske usluge
- Parking
- EV stanica za punjenje
- Usluga korišćenja Bioptrona

- Airport Transfer Available Upon Request
- Car Rental Service
- Taxi Service
- Daily Newspapers Available Upon Request
- Laptop Rental Service
- Document Printing Service
- Document Scanning Service
- Fax Maschine Service
- Blu-ray Player Available Upon Request
- iPod Available Upon Request
- MP3 Player Available Upon Request
- Mobile Phone Charger Available Upon Request
- Travel Adapter Available Upon Request
- Library Access
- Gym Access
- Sauna & Salt Room Access
- Zepter Conference Hall Available Upon Request
- Baby Cot Available Upon Request
- High Chair For Babies Available Upon Request
- Postal Service
- Parking
- EV Charging Station
- Bioptron Available Upon Request

zepter hotels

OSTALE INFORMACIJE
OTHER INFO

- Centralni prekidač za struju – taster bele boje, nalazi se pored kreveta.
- Električni napon u hotelu je 220–240 V, 50–60 Hz.
- Internet u sobi – priključak se nalazi na zidu, pored televizora.
- Internet kabl možete dobiti na recepciji bez nadoknade.
- Wi-Fi u hotelu je gratis.
  - Šifra: zepter2014
- U slučaju požara – odmah obavestite recepciju (lokal 100) i pratite protivpožarni plan koji se nalazi u vašoj sobi.
- Ne koristite lift u slučaju požara.
- Panik tasteri se nalaze u tuš kabinama (kupatilima). Molimo vas da ne aktivirate alarm bez potrebe.
- Kućni ljubimci su dozvoljeni, uz prethodnu najavu recepciji.
- Hotelska kartica mora da bude u čitaču sve vreme zbog pravilnog rada klime, struje i alarmnog sistema.

Važni telefoni:

- 192 - Policija
- 193 - Vatrogasna služba
- 194 - Hitna pomoć

- Central light switch – the white button is located next to the bed.
- Electrical voltage in the hotel is 220–240 V, 50–60 Hz.
- Internet in the room – the connection port is located on the wall near the TV.
- You can get an internet cable at the reception free of charge.
- Wi-Fi in the hotel is free of charge.
  - Password: zepter2014
- In case of fire - immediately notify reception (extension 100) and follow the fire evacuation plan located in your room.
- Do not use the elevator in case of fire.
- Panic buttons are located in the shower cabins (bathrooms). Please do not activate them unless in an emergency.
- Pets are allowed with prior notice to the reception
- Hotel key card must remain in the power slot at all times to enable electricity, air conditioning and alarm system.

Emergency contacts:

- 192 - Police Department/
- 193 - Fire Department
- 194 - Emergency Medical Service

RADNO VREME HOTELSKIH ODELJENJA
WORKING HOURS OF HOTEL DEPARTMENTS

- Recepcija / Portir / Konsijerž: 00:00 – 24:00
- Smartlife restoran: 07:00 – 23:00

Doručak se služi u restoranu:

- 07:00 - 10:00 radnim danima
- 07:00 - 11.00 vikendom

- Zepresso aperitiv bar: 00:00 - 24:00
- Posluživanja hrane u sobi: 07:00 – 23:00
- Posluživanja pića u sobi 00:00 – 24:00
- Wellness (sauna, slana soba, relaks zona): 07:00 – 22:00
- Teretana: 07:00 – 22:00
- Domaćinstvo (čišćenje soba): 08:00–18:00
- Tehnička služba: 08:00–16:00

- Reception / Bell Desk / Concierge: 00:00 - 24:00
- Smartlife Restaurant: 07:00–23:00

Breakfast is served in the restaurant:

- 07:00 - 10:00 on weekdays
- 07:00 - 11:00 on weekends

- Zepresso Aperitif Bar: 00:00 - 24:00
- In-Room Dining Service: 07:00 - 23:00
-
- In -Room Beverage Service: 00:00 – 24.00
- Wellness (sauna, salt room, relax zone): 07:00 - 22:00
- Gym: 07:00- 22:00
- Housekeeping (room cleaning): 08:00 -18:00
- Maintenance Department: 08:00 – 16:00

TELEFONSKI LOKALI
INTERNAL PHONE EXTENSIONS

- Recepcija: lokal 100
- Posluživanje u sobi: lokal 111
- Smartlife restoran: lokal 111
- Domaćinstvo / Sobarice: lokal 100
- Tehnička služba: lokal 100

- Reception: extension 100
- Room Service: extension 111
- Smartlife Restaurant: extension 111
- Housekeeping: extension 100
- Maintenance Department: extension 100

POZIVANJE SA TELEFONA U SOBI
PHONE CALLING INSTRUCTIONS

- Za pozive prema drugim sobama – birajte broj sobe direktno.
- Za recepciju – birajte 100.
- Za spoljne lokalne pozive – prvo birajte 0, pa broj telefona.
- Ako vam je potrebna pomoć pri pozivanju – obratite se recepciji (lokal 100).

- To call another room – dial the room number directly.
- For reception – dial 100.
- For external local calls – dial 0, then the phone number.
- If you need assistance with dialing – contact reception (extension 100).

ZVANIČNI CENOVNIK
OFFICIAL PRICE LIST

zepter hotels

Tip sobe / Type of Room	Cena / Rate
Deluxe soba / Deluxe Room	23.010,00 RSD
Junior apartman / Junior Suite	26.550,00 RSD
City apartman / City Apartment	32.450,00 RSD
Grand apartman / Grand Apartment	35.990,00 RSD
Royal apartman / Royal Apartment	38.350,00 RSD
Imperijal apartman / Imperial Apartment	61.950,00 RSD
Predsednički apartman / Presidential Apartment	177.000,00 RSD

OPŠTE INFORMACIJE / GENERAL INFORMATION

Sve cene su izražene u dinarima (RSD). Plaćanje je moguće izvršiti gotovinom, platnim karticama („DinaCard", „Visa", „Mastercard", „American Express") ili uplatom na tekući račun hotela.

All rates are expressed in Serbian dinars (RSD). Payment is accepted in cash, by credit/debit card ("DinaCard", "Visa", "Mastercard", "American Express"), or via bank transfer to the hotel's account.

Doručak / Breakfast
Doručak je uključen u cenu smeštaja i iznosi 1.770,00 RSD po osobi.
Cena doručka za goste koji ne borave u hotelu iznosi 2.360,00 RSD po osobi.

Breakfast is included in the accommodation rate and amounts to 1.770,00 RSD per person.
Breakfast for non-resident guests is charged at 2,360.00 RSD per person.

Doplate / Surcharges
Doplata za dodatnu osobu (na postojećem ležaju): 1.770,00 RSD po noći
Surcharge for an additional person (using the existing bed): 1,770.00 RSD per night.
Doplata za dodatni ležaj: 3.540,00 RSD po danu
Extra bed surcharge: 3,540.00 RSD per day.
Boravak kućnih ljubimaca: 2.950,00 RSD po noći
Pet accommodation surcharge: 2,950.00 RSD per night.

ZVANIČNI CENOVNIK
OFFICIAL PRICE LIST

zepter hotels

OPŠTE INFORMACIJE / GENERAL INFORMATION

Parking: 3.540,00 RSD po danu
Parking fee: 3,540.00 RSD per day.

Rana prijava (pre 14.00): 5.850,00 RSD
Early check-in (before 2:00 p.m.): 5,850.00 RSD.

Kasna odjava (do 17.00): 5.850,00 RSD
Late check-out (until 5:00 p.m.): 5,850.00 RSD.

Dnevni boravak (10.00–16.00): 5.850,00 RSD za sobu / 8.850,00 RSD za apartman
Day-use (10:00 a.m.–4:00 p.m.): 5,850.00 RSD for a room / 8,850.00 RSD for a suite.

Boravišna taksa / City Tax
Boravišna taksa nije uključena u cenu smeštaja i iznosi 160,00 RSD po osobi po noćenju. Deca do 7 godina ne plaćaju boravišnu taksu, dok deca od 7 do 15 godina plaćaju 80,00 RSD po noćenju.

City tax is not included in the accommodation rate and amounts to 160.00 RSD per person per night. Children under 7 years of age are exempt, while children aged 7–15 pay 80.00 RSD per night.

Deca / Children
Deca do 5 godina borave besplatno.
Children under 5 years of age stay free of charge.

Depozit / Deposit
Gosti su u obavezi da polože depozit u iznosu od 11.800,00 RSD, koji se može obezbediti u gotovini ili privremenom autorizacijom kartice.
Guests are required to provide a deposit in the amount of 11,800.00 RSD, payable in cash or via temporary credit card authorization.

Dodatne usluge / Additional Services
Korišćenje teretane i saune za goste hotela: besplatno.
Use of the gym and sauna is complimentary for hotel guests.

Aerodromski transfer: 5.310,00 RSD u jednom pravcu.
Airport transfer: 5,310.00 RSD one way.

Mesečna članarina za teretanu: 6.000,00 RSD.
Monthly gym membership: 6,000.00 RSD.

Vreme prijave i odjave / Check-in & Check-out
Vreme prijave u hotel je od 14.00 časova, a odjava do 12.00 časova.
Check-in time is from 2:00 p.m., and check-out time is until 12:00 noon.

Cenovnik važi od 01. 10. 2025. godine.
Price list valid from October 1st 2025

CENOVNIK USLUGA PRANJA, PEGLANJA I HEMIJSKOG ČIŠĆENJA VEŠA
LAUNDRY SERVICE PRICE LIST

zepter hotels

MUŠKI VEŠ / MEN'S CLOTHING				PRANjE	PEGLANjE	PRANjE I PEGLANjE	HEMIJSKO ČIŠĆENjE
				LAUNDRY	IRONING	LAUNDRY + IRONING	DRY CLEANING
				1	2	1+2	3
1	Košulja, složena	Folded shirt	kom/piece	700	600	1.200	1.300
2	Košulja	Shirt	kom/piece	700	600	1.200	1.300
3	Polo majica / majica	Polo shirt / T-shirt	kom/piece	700	600	1.000	1.100
4	Pantalone / farmerke	Trousers / Jeans	kom/piece	1.400	1.200	2.600	2.700
5	Pantalone kratke	Shorts	kom/piece	600	400	1.000	1.300
6	Čarape	Socks	par/pair	350	200	350	600
7	Potkošulja	Undershirt	kom/piece	350	200	350	660
8	Donji veš	Underwear	kom/piece	350	200	350	600
9	Maramica	Handkerchief	kom/piece	300	200	300	600
10	Pidžama	Pyjamas	kom/piece	1.200	800	2.000	1.650
11	Bademantil	Bathrobe	kom/piece	600	300	700	1.800
12	Sako / jakna	Blazer / Jacket	kom/piece	1.400	1.200	2.600	1.800
13	Odelo	Suit	kompl./compl.		3.100	-	4.400
14	Prsluk	Vest	kom/piece		400	-	1.800
15	Kaput / Mantil / Zimska jakna	Coat / Raincoat / Winter jacket	kom/piece		1.500	-	9.000
16	Dukserica	Sweatshirt	kom/piece	1.000	1.000	2.000	1.750
17	Kravata	Tie	kom/piece		300		900
18	Džemper	Sweater	kom/piece	1.500	600	1.000	2.100

ŽENSKI VEŠ / WOMEN'S CLOTHING				PRANJE	PEGLANJE	PRANJE I PEGLANJE	HEMIJSKO ČIŠĆENJE
				LAUNDRY	IRONING	LAUNDRY + IRONING	DRY CLEANING
				1	2	1+2	3
1	Bluza / košulja	Blouse / Shirt	kom/piece	1.100	800	1.900	1.200
2	Dukserica	Sweatshirt	kom/piece	1.100	800	1.900	1.650
3	Haljina	Dress	kom/piece	3.400	3.100	6.500	7.500
4	Večernja haljina	Evening gown	kom/piece	6.000	4.500	10.500	9.000
5	Pidžama	Pyjamas	kom/piece	1.200	800	2.000	1.750
6	Spavaćica / bademantil	Nightgown / Bathrobe	kom/piece	1.200	800	2.000	1.800
7	Pantalone / farmerke	Trousers / Jeans	kom/piece	1.400	1.100	2.500	2.100
8	Suknja	Skirt	kom/piece	1.400	1.100	2.500	1.750
9	Donji veš	Underwear	kom/piece	350	200	350	600
10	Brusthalter	Brassiere	kom/piece	350	200	350	600
11	Čarape	Socks	par/pair	350	200	350	600
12	Polo majica / majica	Polo shirt / T-shirt	kom/piece	700	600	1.300	1.100
13	Sako / Jakna	Blazer / Jacket	kom/piece	1.400	1.200	2.600	1.800
14	Odelo	Suit	kom/piece		3.100	-	4.400
15	Kostim	Costume	kompl./compl.		3.100	-	5.000
16	Kaput / Zimska jakna	Coat / Winter Jacket	kom/piece		3.500	-	9.000
17	Mantil	Raincoat	kom/piece		3.500	-	6.000
18	Svilena bluza	Silk Blouse	kom/piece		1.000	-	1.400
19	Džemper	Sweater	kom/piece	1.500	600	2.600	2.100

VAŽNE NAPOMENE / IMPORTANT NOTES

Dragi gosti,
Sve cene su izražene u dinarima.
Veš predat recepciji do 13.00 časova biće vraćen u roku od 24 časa, dok je rok za hemijsko čišćenje 48 časova. Veš predat posle 13.00 časova biće vraćen u roku od 48 časova, a za hemijsko čišćenje – 72 časa. Za posebne zahteve, molimo vas da date jasne instrukcije recepciji. Po prijemu veša, proverite da li je sve u redu.
Cenovnik usluga pranja, peglanja i hemijskog čišćenja važi od 13. 10. 2025. godine.
Đorđe Rašić, direktor

Dear Guests,
All prices are in Serbian dinars.
Laundry handed to reception by 1:00 p.m. will be returned within 24 hours; dry cleaning within 48 hours.
Laundry submitted after 1:00 p.m. will be returned within 48 hours; dry cleaning within 72 hours.
For any special requests, please provide clear instructions to the reception. Upon delivery, kindly check your items.
Laundry, ironing, and dry-cleaning price list valid from October 13, 2025.
Đorđe Rašić, Manager

CENOVNIK USLUGA MASAŽE
MASSAGE SERVICES PRICE LIST

TIP MASAŽE / TYPE of MASSAGE	VREME TRAJANJA / DURATION	CENA u RSD / RATE in RSD
Relaks / Relax	60 min	**6.480,00**
Antistres / Antistress	75 min	**9.720,00**
Sportska / Sports	45 min	**7.560,00**
“BLOOM” (kombinacija različitih tehnika / different massage techniques)	60 min	**10.800,00**
“Deep tissue”	50 min	**8.640,00**
“Magic” (relax+antistress)	60 min	**8.640,00**
“Magic” (relax+antistress)	90 min	**12.960,00**
“Royal 4 hands”	60 min	**15.120,00**

KUĆNI RED

Molimo cenjene goste da se pridržavaju sledećeg kućnog reda:

1. Korišćenje sobe dozvoljeno je samo gostu koji je propisno prijavljenna recepciji hotela.

2. Ključ kartica od sobe se dobija prilikom dolaskau hotel i obavezne registracije na recepciji.

3. Prilikom odjave, gost je dužan da vrati ključ karticu od sobe dežurnom recepcioneru.

4. Plaćanje hotelskih usluga se vrši na dan odlaska gosta i to samo naznačenim sredstvima plaćanja koje prihvata hotel.Hotel zadržava pravo da usluge noćenja naplati unapred. Za goste na dužem boravku, plaćanje hotelskih usluga se vrši svakih 7 dana.

5. Osnovna usluga u hotelu podrazumeva noćenje sa doručkom.

6. Gost može koristiti usluge hrane ipića u restoranu i aperitiv baru po važećim cenovnicima.

7. Gost može koristiti uslugu sobnog servisa (room service) uz posebnu doplatu od 20% na celokupni iznos računa.

8. Gost može koristiti usluge pranja, peglanja i hemijskog čišćenja po važećem cenovniku istaknutim u sobi.

9.S tvari od vrednosti, dragocenosti i novac gost može odložiti u sef na recepciji ili u sef koji se nalazi u sobi.U protivnom, hotel nije odgovoran za eventualni nestanak istih.

10. Sa pažnjom koristiti stvari i prostorije hotela namenjene opštojupotrebi gostiju.

11. Nije dozvoljeno remetitimir drugih gostiju.

12. Uvođenje kućnih ljubimaca u hotelsku sobu je dozvoljeno samo uz prethodnu najavu.

13. Vreme odjave je do 12:00 časova. Kasna odjava (do 17:00) moguća je uz odobrenje uprave i odgovarajuću nadoknadu, ukoliko je tehnički izvodljivo. Nakon tog vremena naplaćuje se puna cena smeštaja. Hotel može odbiti produženje boravka iz opravdanih razloga.

14. Nije dozvoljeno u hotel unositi lako zapaljivi, eksplozivni materijal ili oružje.

15. Štetu koju gosti prouzrokuju hotelu, dužni su da nadoknadeu potpunosti.

16. Posete u sobama se mogu primati samo uz odobrenje i evidenciju na recepciji (obavezno ostavljanje ličnog dokumenta).

17. Korišćenje pegli, rešoa ili drugih grejnih tela u sobama nije dozvoljeno.

18. Unošenje hrane i pića kupljenih van hotela nije dozvoljeno u prostorije hotela.

19. Hotel može gostu otkazati dalji boravak uslučaju da ne poštuje pravila kućnog reda.

HOUSE RULES

zepterhotels

Dear guests,

We kindly ask you to abide by the following House Rules:

1. Only the guests who have registered at the hotel reception desk are allowed to use the room.
2. Guests are provided with the room key card upon arrival and registration at the hotel reception desk.
3. When checking out of the hotel, guests must return the room key card to the receptionist.
4. Guests pay for hotel services on the day of departure only by indicated methods of payment accepted by the hotel. The hotel reserves the right to charge in advance for the overnight accommodation. Guests staying a longer period of time pay for hotel services every 7 days.
5. The basic hotel service is an overnight accommodation with breakfast.
6. Guests can obtain food and beverage services at the restaurant and aperitif bar according to current price lists.
7. For using the room service, guests will be additionally charged 20% of the total bill.
8. Guests can use the laundry and dry cleaning services according to the current price list which is displayed in every room.
9. Money and other valuables can be stored free of charge in guests safety deposit boxes which are located at the reception desk or in your apartment. The hotel cannot be held responsible for any valuables that are not stored in the safe deposit box.
10. Hotel property and general purpose space should be used with care.
11. It is not allowed to disturb other hotel guests.
12. Pets are allowed in the hotel room only with prior notification.
13. Check-out time: until 12:00. Late check-out (until 17:00) is permitted only with hotel management approval and the corresponding fee, if technically feasible. After this time, the full accommodation rate applies. The hotel reserves the right to deny an extension of stay for justified reasons.
14. It is forbidden to bring flammable materials, explosives or firearms into the hotel.
15. Guests must compensate in full for any damage they have caused to the hotel.
16. Room visits are allowed only upon approval and registration at the reception desk (by leaving a personal identity document).
17. It is not allowed to use clothes irons, stoves and heaters in hotel rooms.
18. It is not allowed to bring outside food and drinks into the hotel!
19. The hotel may deny further accommodation to the guest who does not comply with the house rules.

zepter hotels

LIST OF TV & RADIO CHANNELS
LISTA TV & RADIO KANALA

1. RTS1	34. PINK HORROR	67. HRT 1	100. ARENA 3
2. RTS2	35. PINK WESTERN	68. SLO 01	101. ARENA 4
3. PINK	36. PINK WORLD CINEMA	69. SLO 02	102. ARENA SPORT 5
4. B92	37. NICKELODEON	70. SLO 03	103. TVR
5. PRVA	38. NICKELODEON	71. BN MUSIC	104. PINK STYLE
6. B92	39. CARTOON NETWORK	72. M2	105. PINK CRIME
7. RED TV	40. MINIMAX	73. ERT WORLD	106. PINK SCIFI
8. HAPPY	41. BABY TV	74. RTCG	107. PINK CLASIC
9. N1	42. PINK KIDS	75. RTV1	108. PINK SOAP
10. STUDIO B	43. PINK SUPER KIDS	76. TV HRAM	109. PINK HITS 2
11. DOCU BOX	44. DA VINCI	77. NTV	110. PINK PARADA
12. RTS3	45. CARTOONITO	78. KOPERNIKUS	111. BRAVO MUSIC
13. RTS 3	46. FASHION TV	TV 79. PALMA PLUS	112. MELOS
14. PRVA WORLD	47. PINK FASHION	80. GEM LAZAREVAC	113. NASA TV
15. CNN	48. PINK REALITY	81. RTV PANCEVO	114. YU ECO
16. RUSSIA TODAY	49. PINK SHOW	82. BOR	115. PLAYBOY
17. PINK PEDIA	50. PINK ZABAVA	83. RAI 1	116. EROX
18. CINESTAR TV	51. PINK WORLD	84. PRO 7	117. EROXXX
19. CINESTAR AT	52. MTV ADRIA	85. TV 5 MONDE	118. BRAZZERS
20. PINK PREMIUM	53. MTV 00	86. RTR PLANETA	119. DORCEL
21. FILM BOX EXTRA	54. 360 TUNE BOX	87. RUSIA 24	120. DORCEL TV
22. CINESTAR PREMIERE	55. MTV 00	88. CCTV 4	121. PINK EROTIC 1
23. CINESTAR PREMIERE 2	56. PINK MUSIC 2	89. TRT WORLD	122. PINK EROTIC 2
24. AXN	57. PINK HITS	90. TVE INTERNACIONAL	123. PINK EROTIC 3
25. AMC	58. PINK KONCERT	91. FIGHT NETWORK	124. PINK EROTIC 4
26. PINK FILM	59. PINK AND ROLL	92. FAST FUN	125. PINK EROTIC 5
27. PINK SERIJE	60. DM	93. FIGHT BOX	126. PINK EROTIC 6
28. PINK FAMILY	61. PINK FOLK	94. ARENA PREMIUM 1 HD	127. PINK EROTIC 7
29. PINK ACTION	62. PINK FOLK 2	95. ARENA PREMIUM 2	128. PINK EROTIC 8
30. PINK THRILLER	63. KOPERNIKUS MUSIC	96. ARENA PREMIUM 3	129. RADIO B92
31. PINK MOVIES	64. SVET PLUS	97. EUROSPORT	130. RADIO AS
32. PINK ROMANCE	65. PINK EXTRA	98. ARENA 1	131. TDI RADIO
33. PINK COMEDY	66. PINK PLUS	99. ARENA 2	132. TOP FM

zepter hotels

EXPLORE BELGRADE
ISTRAŽI BEOGRAD

Sa komplimentima konsijerž tima

Vaš pažljivo pripremljeni vodič kroz bezvremensku lepotu, kulturu i duh Beograda.
Bilo da želite da istražite istorijske znamenitosti, doživite umetnički puls grada ili osetite živopisni ritam njegovog noćnog života, naš tim sa zadovoljstvom preporučuje nezaboravne trenutke prilagođene vašem boravku.

Dobro došli u Beograd.

Kultura i nasleđe
Kulturni pejzaž Beograda odražava vekove istorije i umetničkog stvaralaštva, pružajući posetiocima uvid u bogato nasleđe i kreativni duh Srbije.

Muzej savremene umetnosti
Impresivna moderna građevina na obali reke Save, koja čuva izuzetnu kolekciju moderne i savremene umetnosti iz Srbije i sveta.

Konak kneginje Ljubice
Sagrađen 1831. godine, ovaj elegantni konak iz 19. veka prikazuje život beogradske aristokratije kroz autentičan nameštaj i pažljivo očuvane enterijere.

With compliments from the Concierge Team

Your curated guide to discovering the timeless beauty, culture, and spirit of Belgrade.
Whether you wish to explore historic landmarks, experience the city's artistic pulse, or feel the vibrant rhythm of its nightlife, our team is pleased to recommend unforgettable moments tailored to your stay.

Welcome to Belgrade.

Culture & Heritage
Belgrade's cultural landscape reflects centuries of history and artistic expression, offering visitors a glimpse into Serbia's rich heritage and creative soul.

Museum of Contemporary Art
An impressive modern structure on the banks of the Sava River, home to an exceptional collection of modern and contemporary artworks from Serbia and beyond.

Residence of Princess Ljubica
Built in 1831, this elegant 19th-century residence showcases the lifestyle of Belgrade's nobility through authentic furnishings and preserved interiors.

zepter hotels

EXPLORE BELGRADE
ISTRAŽI BEOGRAD

Narodni muzej
Osnovan 1844. godine, Narodni muzej je najznačajnija kulturna institucija Srbije, sa više od 34 zbirke arheologije, umetnosti i istorije.

Muzej Nikole Tesle
Posvećen jednom od najvećih svetskih pronalazača, čuva originalna dokumenta, izume i modele koji osvetljavaju genijalni um Nikole Tesle.

Hram Svetog Save
Jedna od najvećih pravoslavnih crkava na svetu, ovo monumentalno zdanje očarava veličanstvenom kupolom i zlatnim mozaicima.

Stari i Novi dvor
Dva susedna arhitektonska dragulja koja predstavljaju kraljevsko i političko nasleđe Srbije i veličanstvo arhitekture 19. i početka 20. veka.

Avala
Dom Avalskog tornja i Spomenika Neznanom junaku, ova planina pruža predivne panoramske poglede i mirnu prirodu nadomak grada.

Istorijske znamenitosti i arhitektura
Zakoračite u prošlost dok istražujete znamenitosti Beograda – od rimskih ruševina do srednjovekovnih tvrđava i kaldrmisanih ulica koje pričaju vekovnu priču o gradu.

National Museum
Founded in 1844, the National Museum is Serbia's leading cultural institution, featuring more than 34 collections of archaeology, fine art, and history.

Nikola Tesla Museum
Dedicated to one of the world's greatest inventors, the museum preserves original documents, inventions, and models that illuminate Tesla's genius.

Saint Sava Temple
One of the largest Orthodox churches in the world, this monumental masterpiece captivates visitors with its vast dome and glittering mosaics.

Old and New Palace
Neighboring architectural gems representing Serbia's royal and political heritage, reflecting the grandeur of 19th- and early 20th-century design.

Avala
Home to the iconic Avala Tower and the Monument to the Unknown Hero, this mountain offers panoramic views and peaceful nature just outside the city.

Historic Landmarks & Architecture
Step back in time as you explore Belgrade's historic landmarks—where Roman ruins, medieval fortresses, and cobblestone streets tell the city's enduring story.

zepter hotels

EXPLORE BELGRADE
ISTRAŽI BEOGRAD

Beogradska tvrđava i Kalemegdan park
Najpoznatiji simbol Beograda, na ušću Save u Dunav, spaja antičke bedeme, muzeje i prostrane parkove sa zadivljujućim pogledom na reke.

Kosančićev venac
Jedna od najlepših starih četvrti sa kaldrmisanim ulicama i kućama iz 19. veka, čuva autentični duh starog Beograda.

Zemun
Nekada zaseban grad, danas slikovita beogradska četvrt poznata po Gardoš kuli, šetalištima uz Dunav i tradicionalnim kafanama.

Kupovina i dizajn
Beogradska scena kupovine spaja međunarodnu eleganciju sa autentičnim lokalnim stvaralaštvom – od luksuznih butika do avangardnih dizajnerskih ateljea.

Knez Mihailova ulica
Najpoznatiji pešački bulevar, okružen buticima, galerijama i kafićima – pravo središte gradskog života i stila.

Dizajn distrikt – Čumićevo sokače
Kreativni kutak domaćih dizajnera, modnih ateljea i koncept prodavnica koje oblikuju savremeni srpski stil.

Belgrade Fortress & Kalemegdan Park
Overlooking the confluence of the Sava and Danube rivers, this most famous city landmark combines ancient ramparts, museums, and lush parkland with magnificent views.

Kosančićev Venac
A charming old quarter with cobblestone streets and 19th-century houses, preserving the authentic soul of old Belgrade.

Zemun
Once a separate town, now a picturesque district on the Danube, known for its Gardoš Tower, riverside promenades, and traditional Serbian taverns.

Shopping & Design
Belgrade's shopping scene blends international sophistication with authentic local creativity, from luxury boutiques to avant-garde design ateliers.

Knez Mihailova Street
A lively pedestrian boulevard lined with global brands, galleries, and cafés – the heart of the city's shopping and style.

Design District – Čumićevo Sokače
A creative hub featuring Serbian designers, fashion studios, and concept stores redefining contemporary style.

EXPLORE BELGRADE
ISTRAŽI BEOGRAD

Tržni centar Rajićeva
Savremeni tržni centar u srcu grada sa ekskluzivnim radnjama i restoranima koji nude panoramski pogled sa krovne terase.

Galerija Beograd
Najveće mesto za kupovinu i zabavu u regionu, uz reku, sa luksuznim buticima, restoranima i sadržajima za celodnevno uživanje.

Tržni centar Ušće
Moderan kompleks sa više od 140 prodavnica, restorana i bioskopa, udaljen svega nekoliko minuta od centra.

Rekreacija i priroda
Beogradske zelene površine i rečna obala pružaju mir, odmor i brojne mogućnosti za rekreaciju u prirodnom okruženju.

Ada Ciganlija
Poznata kao „Beogradsko more“, ova živopisna poluostrva nudi plaže, jezero, sportske terene i brojne restorane i kafiće.

Planina Avala
Prirodno utočište idealno za šetnju i panoramske poglede, udaljeno svega nekoliko kilometara od centra grada.

Rajićeva Shopping Center
A modern shopping mall in the city center, offering premium stores and rooftop restaurants with panoramic views.

Galerija Belgrade
The largest shopping and entertainment destination in the region, combining high-end boutiques, dining, and riverside leisure.

Ušće Shopping Center
A contemporary complex with over 140 shops, restaurants, and cinemas, located just minutes from downtown.

Leisure & Nature
Belgrade’s green spaces and riverfronts provide peaceful escapes and countless opportunities for recreation amid natural beauty.

Ada Ciganlija
Known as “Belgrade’s Sea,” this lively peninsula features beaches, a lake, sports facilities, and numerous cafés and restaurants.

Avala Mountain
A natural retreat perfect for hiking and scenic views, located only a short drive from the city center.

EXPLORE BELGRADE
ISTRAŽI BEOGRAD

Savremeni Beograd
Savremena arhitektura i vizionarski urbani projekti oslikavaju dinamičan i kosmopolitski duh Beograda.

Beograd na vodi
Ekskluzivni kompleks na obali reke, koji objedinjuje luksuzne rezidencije, butike, restorane i prepoznatljivu Beogradsku kulu sa pogledom na ceo grad.

Trg Stefana Nemanje
Monumentalan trg koji spaja istorijsko nasleđe i moderan dizajn, krunisan impozantnim spomenikom osnivaču srpske srednjovekovne države.

Noćni život u Beogradu
Kada padne noć, Beograd oživljava i postaje jedna od najživljih evropskih prestonica, poznata po energiji i gostoprimstvu.

Splavovi
Klubovi na rekama Savi i Dunavu sinonim su za beogradsku zabavu, sa živom muzikom, DJ programima i nezaboravnom atmosferom.

Modern Belgrade
Contemporary architecture and visionary urban projects reflect Belgrade's dynamic, cosmopolitan spirit.

Belgrade Waterfront
A prestigious riverside district featuring luxury residences, elegant boutiques, fine dining, and the iconic Belgrade Tower with stunning city views.

Square of Stefan Nemanja
A monumental square blending historical symbolism with modern design, crowned by the impressive statue of the medieval Serbian ruler.

Nightlife in Belgrade
When the sun sets, Belgrade transforms into one of Europe's liveliest nightlife capitals, famous for its energy and hospitality.

Floating River Clubs (Splavovi)
Along the Sava and Danube rivers, these floating clubs host live bands and DJs, offering unforgettable nights by the water.

EXPLORE BELGRADE
ISTRAŽI BEOGRAD

Skadarlija
Boemska četvrt gde se uživa u tradicionalnim kafanama, muzici uživo i autentičnoj srpskoj kuhinji, čuva duh starog vremena.

Dorćol i Savamala
Moderne gradske četvrti poznate po umetničkim barovima, krovnim terasama i kreativnim prostorima idealnim za noćni provod.

💡 Sve udaljenosti i pravci su okvirni.

Za personalizovane preporuke, obratite se konsijerž timu.

Skadarlija
Belgrade's bohemian quarter, where traditional taverns, live folk music, and authentic Serbian cuisine keep the spirit of old times alive.

Dorćol & Savamala
Trendy districts filled with art bars, rooftop lounges, and creative venues perfect for evening exploration.

💡 All distances and directions are approximate.

For personalized recommendations, please contact the Concierge Team.

zepterhotels

ISTRAŽI SRBIJU
EXPLORE SERBIA

EKSKLUZIVNI IZBOR JEDNODNEVNIH I KULTURNIH IZLETA
EXCLUSIVE CONCIERGE SELECTION OF DAY TRIPS AND CULTURAL EXCURSIONS

Subotica i jezero Palić
Dragulj severne Srbije, Subotica očarava posetioce secesijskom arhitekturom, multikulturalnim duhom i prefinjenom atmosferom. Gradska kuća, Sinagoga i Rajhlova palata predstavljaju remek-dela arhitekture s početka 20. veka.
Samo nekoliko kilometara dalje nalazi se jezero Palić – mirno letovalište poznato po šetalištima, vilama i dugoj tradiciji banjskog odmora.

Novi Sad i Fruška Gora
Jednodnevni izlet u kulturno središte Vojvodine — grad Novi Sad i pitome predele Nacionalnog parka Fruška Gora. Grad poznat po umetničkom duhu, elegantnoj arhitekturi i Petrovaradinskoj tvrđavi očarava svakog posetioca.
Fruška Gora, poznata i kao „srpska Sveta Gora", dom je brojnih manastira, vinograda i šumskih staza koje pružaju priliku za mirno istraživanje.

Resavska pećina i manastir Manasija
Izlet u centralnu Srbiju otkriva savršen sklad prirodnog i duhovnog nasleđa. Resavska pećina, jedna od najstarijih na Balkanu, zadivljuje kristalnim formacijama i prostranim dvoranama.
U blizini se nalazi utvrđeni manastir Manasija, remek-delo despota Stefana Lazarevića iz 15. veka, poznat po izuzetnim freskama i monumentalnim kulama.

Subotica & Palić Lake
A jewel of northern Serbia, Subotica enchants visitors with its Art Nouveau architecture, multicultural charm, and refined atmosphere. The City Hall, Synagogue, and the Raichle Palace are masterpieces of early 20th-century design.
Just a few kilometers away lies Palić Lake – a serene resort famous for its promenades, villas, and spa tradition.

Novi Sad & Fruška Gora
A day trip to the cultural heart of Vojvodina — the city of Novi Sad and the gentle hills of Fruška Gora National Park. Known for its artistic spirit, graceful architecture, and the Petrovaradin Fortress, Novi Sad captivates every visitor.
Fruška Gora, often called the "Serbian Holy Mountain," is home to historic monasteries, vineyards, and forest trails that invite peaceful exploration.

Resava Cave & Manasija Monastery
An excursion into central Serbia reveals a perfect balance of natural and spiritual heritage. The Resava Cave, one of the oldest in the Balkans, fascinates with its crystal formations and vast chambers.
Nearby lies the fortified Manasija Monastery, a 15th-century masterpiece of Despot Stefan Lazarević, celebrated for its frescoes and defensive towers.

zepter hotels

ISTRAŽI SRBIJU
EXPLORE SERBIA

Golubačka tvrđava i Đerdapska klisura
Na ulazu u Gvozdena vrata Dunava uzdiže se Golubačka tvrđava.
Njene srednjovekovne kule i zadivljujući pogledi podsećaju na vekove bogate istorije i legendi.
Nizvodno se proteže Đerdapska klisura – prirodno čudo u kojem Dunav probija Karpate. U blizini se nalazi arheološko nalazište Lepenski Vir, svedočanstvo jedne od najstarijih evropskih civilizacija.

Nacionalni park Tara i jezero Perućac
Tara je jedan od najvrednijih nacionalnih parkova Srbije, poznata po gustim šumama, kanjonima i raznovrsnom biljnim i životinjskim svetom.
Jezero Perućac, u podnožju Tare, poziva goste da se opuste na njegovim mirnim obalama ili uživaju u vožnji čamcem duž smaragdne Drine.

Šumadija i Oplenački kraljevski kompleks
U srcu Srbije nalazi se Šumadija — kraj valovitih brežuljaka, vinograda i kraljevskog nasleđa. Oplenački kompleks u Topoli, koji je podigao kralj Petar I, čuva mauzolej dinastije Karađorđević.
Mozaici hrama, izrađeni od miliona raznobojnih komadića, pripovedaju priču o duhovnosti i umetnosti srpskog naroda.

Golubac Fortress & Đerdap Gorge
At the entrance to the Iron Gates of the Danube, Golubac Fortress rises majestically above the river. Its medieval towers and breathtaking views recall centuries of history and legend.
Downstream lies the Đerdap Gorge – a natural wonder where the Danube cuts through the Carpathians. Nearby Lepenski Vir preserves traces of Europe's oldest civilization.

Tara National Park & Lake Perućac
Tara is one of Serbia's most cherished national parks, celebrated for its dense forests, canyons, and unique wildlife.
Lake Perućac, set beneath Tara's slopes, invites guests to relax on its tranquil shores or enjoy a scenic boat ride along the emerald waters of the Drina River.

Šumadija & Oplenac Royal Complex
In the heart of Serbia lies Šumadija — a region of rolling hills, vineyards, and noble heritage. The Oplenac complex in Topola, built by King Peter I, houses the mausoleum of the Karađorđević dynasty.
The church's mosaics, crafted from millions of colored pieces, tell the story of Serbian spirituality and artistry.

zepterhotels

ISTRAŽI SRBIJU
EXPLORE SERBIA

Drvengrad i Mokra Gora
Drvengrad, delo poznatog reditelja Emira Kusturice, predstavlja omaž tradicionalnoj srpskoj arhitekturi i načinu života.
U blizini se nalazi pruga Šarganska osmica, koja pruža nostalgično putovanje kroz planinske predele zapadne Srbije.

Vrnjačka Banja
Najpoznatije banjsko mesto u Srbiji, Vrnjačka Banja vekovima dočekuje goste svojim mineralnim izvorima, elegantnim šetalištima i luksuznim wellness centrima.
Grad spaja tradiciju i savremeni komfor, pružajući idealno okruženje za odmor i obnovu duha i tela.

Planina Zlatibor
Zlatibor spaja prirodu, tradiciju i luksuz — jedno od najposećenijih mesta u Srbiji tokom cele godine. Njegove prostrane livade, čist vazduh i vrhunska kuhinja čine ga simbolom odmora i prefinjenosti.
Posetioci mogu uživati u lokalnim specijalitetima, posetiti Stopića pećinu ili muzej na otvorenom u Sirogojnu.

Manastiri Studenica i Žiča
Čuvari srednjovekovnog nasleđa Srbije, ovi manastiri predstavljaju žive spomenike vere i umetnosti. Studenica, podignuta u 12. veku, pod zaštitom je UNESCO-a i poznata po belom mermeru i freskama.
Žiča, krunidbena crkva srednjovekovnih srpskih vladara, simbol je jedinstva i duhovnosti.

Drvengrad & Mokra Gora
A creation of the renowned film director Emir Kusturica, Drvengrad (Wooden Town) is a homage to traditional Serbian architecture and life.
Nearby, the Šargan Eight narrow-gauge railway offers a nostalgic journey through the mountain landscapes of western Serbia.

Vrnjačka Banja
Serbia's most renowned spa town, Vrnjačka Banja has welcomed guests for generations. Its mineral springs, elegant promenades, and luxurious wellness centers make it a haven of rest and rejuvenation.
The town combines tradition with modern comfort, offering the perfect setting for relaxation and health.

Zlatibor Mountain
Zlatibor combines nature, tradition, and luxury — one of Serbia's most popular year-round destinations. Its rolling meadows, crisp air, and fine cuisine make it a symbol of leisure and elegance.
Visitors can enjoy local specialties, explore Stopića Cave, or visit the open-air museum in Sirogojno for a glimpse into rural heritage.

Studenica & Žiča Monasteries
Guardians of Serbia's medieval heritage, these monasteries are living monuments of faith and artistry. Studenica, built in the 12th century, is a UNESCO World Heritage site renowned for its marble walls and frescoes.
Žiča, the coronation church of medieval kings, stands as a symbol of unity and spirituality.

ZEPTER HOTEL BELGRADE - TERAZIJE 10, 11000 BELGRADE
+381 11 3063 800 | WWW.HOTELZEPTER.RS

INFORMACIJA O OBRADI PODATAKA O LIČNOSTI

U skladu sa Zakonom o zaštiti podataka o ličnosti, obaveštavamo korisnike usluge smeštaja o načinu na koji se njihovi lični podaci prikupljaju i obrađuju u okviru Centralnog informacionog sistema u oblasti ugostiteljstva i turizma – E-turista.

1. Rukovalac podataka
Ministarstvo turizma i omladine,
Nemanjina 22–26, 11000 Beograd, Srbija
Elektronska prezentacija: https://mto.gov.rs

2. Predmet, svrha i pravni osnov obrade
Lični podaci prikupljaju se i obrađuju u svrhu izvršenja zakonskih obaveza evidencije korisnika usluge smeštaja i prijave boravka, uspostavljanja centralnog informacionog sistema (CIS) u oblasti ugostiteljstva i turizma E-turista predviđenih Zakonom o ugostiteljstvu, Zakonom o turizmu i Pravilnikom o načinu unošenja, rada, vođenja i korišćenja centralnog informacionog sistema i njegovoj sadržini i vrsti podataka („Sl.Gl. RS“ br. 87/20, 67/21, 58/23, i 26/25) i Zakonom o zaštiti podataka o ličnosti.

3. Vrste podataka koje ugostitelj unosi u CIS
Vrsta podataka ličnosti koje se unose u CIS regulisna je Zakonom o ugostiteljstvu, Zakonom o turizmu i Pravilnikom o načinu unošenja, rada, vođenja i korišćenja centralnog informacionog sistema i njegovoj sadržini i vrsti podataka („ Sl.Gl. RS“ br. 87/20, 67/21, 58/23, i 26/25).

1) za domaće državljane: ime i prezime, dan, mesec i godinu rođenja, jedinstveni matični broj građana, adresu stanovanja, vrstu pružene usluge, podatke o smeštajnoj jedinici, datum i čas dolaska i odlaska, način i razlog dolaska, kao i druge relevantne podatke;
2) za strane državljane: ime i prezime, dan, mesec i godinu rođenja, državljanstvo, vrstu, broj i datum izdavanja strane putne isprave, datum i mesto ulaska u Republiku Srbiju, datum do kog je odobren boravak u Republici Srbiji, vrstu pružene usluge, podatke o smeštajnoj jedinici, datum i čas dolaska i odlaska, način i razlog dolaska, kao i druge relevantne podatke.
Podaci se unose na osnovu važeće lične isprave, pasoša ili druge javne isprave sa fotografijom.

4. Ko ima pristup i koristi podatke CIS-a
Podacima pristupaju u okviru CIS -a ovlašćeni administratori sistema kod rukovaoca, turistički inspektori u okviru svojih nadležnosti, kao i ovlašćeni zaposleni Ministarstva, isključivo radi vršenja poslov iz okvira svojih nadležnosti.
Svi korisnici sa pristupom podacima dužni su da poštuju propise o zaštiti podataka i poverljivosti, kao i da pristup koriste isključivo u okviru svojih službenih ovlašćenja.

5. Iznošenje i zaštita podataka
Rukovalac podatke obrađuju isključivo u Republici Srbiji i razmenjuju samo sa nadležnim organima i imaocima javnih ovlašćenja u skladu sa Zakonom o ugostiteljstvu, Zakonom o turizmu i Zakonom o zaštiti podataka o ličnosti.
Razmena podataka se vrši elektronskim putem, na kontrolisan i bezbedan način, uz primenu mera zaštite u skladu sa propisima kojima se reguliše informaciona bezbednost.

6. Prava lica na koja se podaci odnose
Lice na koje se podaci odnose ima pravo da podnese pritužbu Povereniku za informacije od javnog značaja i zaštitu podataka o ličnosti ako smatra da je obrada ličnih podataka izvršena suprotno Zakonu,o zaštiti podataka o ličnosti kao i pravo na sudsku zaštitu podnošenjem tužbe nadležnom sudu prema članu 84. Zakona o zaštiti podataka o ličnosti.
Podnošenje tužbe sudu ne utiče na pravo ovog lica da pokrene druge postupke upravne ili sudske zaštite.

7. Rok čuvanja podataka
Podaci se čuvaju dve godine od dana prikupljanja, nakon čega se brišu ili anonimiziraju.

8. Kontakt za pitanja o obradi podataka
marija.djacic@mto.gov.rs

INFORMATION ON THE PROCESSING OF PERSONAL DATA

Pursuant to the Law on Personal Data Protection, users of accommodation services are hereby informed of the manner in which their personal data are collected and processed within the Central Information System in the field of hospitality and tourism – E-Tourist.

1. Data Controller

Ministry of Tourism and Youth
Nemanjina Street 22–26
11000 Belgrade, Republic of Serbia
Official website: https://mto.gov.rs

2. Subject Matter, Purpose and Legal Basis of Processing

Personal data are collected and processed for the purpose of fulfilling statutory obligations relating to the registration of accommodation service users and the reporting of their stay, as well as for the establishment and operation of the Central Information System (CIS) in the field of hospitality and tourism – E-Tourist.

The legal basis for data processing is set forth in the Law on Hospitality, the Law on Tourism, the Rulebook on the Method of Data Entry, Operation, Maintenance and Use of the Central Information System and on Its Content and Types of Data (Official Gazette of the Republic of Serbia No. 87/20, 67/21, 58/23 and 26/25), and the Law on Personal Data Protection.

3. Types of Personal Data Entered into the CIS by Accommodation Providers

The categories of personal data entered into the CIS are prescribed by applicable legislation.

For domestic nationals: first and last name, date of birth, unique master citizen number (JMBG), residential address, type of service provided, accommodation unit data, date and time of arrival and departure, manner and purpose of arrival, and other relevant data.

For foreign nationals: first and last name, date of birth, citizenship, travel document details, date and place of entry into the Republic of Serbia, approved duration of stay, type of service provided, accommodation unit data, date and time of arrival and departure, manner and purpose of arrival, and other relevant data.

4. Access to and Use of Data

Access to data is granted exclusively to authorized persons acting within their official competences.

5. Transfer and Protection of Data

Personal data are processed exclusively within the Republic of Serbia and exchanged only with competent authorities in accordance with applicable law.

6. Rights of Data Subjects

The data subject has the right to lodge a complaint with the Commissioner for Information of Public Importance and Personal Data Protection and to seek judicial protection in accordance with the law.

7. Data Retention Period

Personal data shall be retained for a period of two years from the date of collection.

8. Contact

marija.djacic@mto.gov.rs